



PENFIELD
CHILDREN'S CENTER



2021 Annual Report

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Welcome Message

Dear Friends,

As we look back on 2021, we made sense of the new normal and did what it took to be a source of stability and love for our children and families. You celebrated our victories, big and small, and believed in the spirit of Penfield. Thank you.

Through your generous support Penfield was able to offer quality and nurturing early education, health, and wellness services to our children and families. We provided therapy and childcare services that helped our children learn, grow and reach new milestones.

With your help we are able to offer hybrid service options to our families. In-home and telehealth sessions provide families the flexibility to choose what best fits their needs.

This year brought expansion for the Behavior Clinic, now serving Waukesha County along with Milwaukee County. This expansion will allow Penfield to serve additional children and families in need of behavior and trauma therapies.

Leading with love is a core value that so truly represents everything we do here at Penfield. The love that you share with Penfield directly impacts the children and families and is seen everyday in our center and in-home services. Together we can help build a safe, loving community for our children.

In partnership,



Christine P. Holmes
President and CEO



Al Araque
Board Chair

Highlights

Received our 2nd SAMHSA grant.

The Behavior Clinic expanded services into Waukesha County.

Birth to Three services were able to safely resume in-home services in July 2021 and while this remains our primary service delivery model, we are creating a new blended service delivery model that meets families' needs by offering accessible in-person and telehealth services.



The Behavior Clinic is creating a new blended service delivery model that meets families' needs by offering accessible in-person and telehealth services.

Provided safe Early Childhood Education and Care for essential workers during the Covid-19 Pandemic.



Our Programs

In 2021, Penfield served 1,380 children and 84% of these children lived at or below the federally-defined poverty level.

Behavior Clinic

- The Behavior Clinic served **227 children** ages six and younger in Milwaukee County.
- 88.4% of families showed an **increase in parent-child relationships** based on the Parent-Child Relationship Scale.
- 69.4% of children showed a **reduction in challenging behaviors** based on the Early Childhood Behavior Screen.

Early Education and Care

- Our Early Education and Care program served **87 children**.
- 88.1% of our children **demonstrated progress in social-emotional objectives**, such as regulating emotions and behaviors, forming positive relationships, and participating in group activities.
- 93.2% of our children progressed in physical development, such as traveling, balancing and gross-motor manipulative skills and fine-motor strengthening/coordination.
- Approximately 40% of children in our Early Education and Care program have a disability or developmental delay, such as cerebral palsy or autism.



Special Care Nursing Services

- **47 children** received Special Care Nursing Services and our registered nurse provided 780 nursing contacts for infants and young children, such as a medical appointment, nursing assessment, or medication management.
- 100% of parents with children who required skilled nursing services **received support from Penfield's nursing team**. This support included hospital and home visits, phone calls, consultations, and more.
- 96.3% of children who received nursing services **improved their cognitive and motor skills**.

Milwaukee County Birth to Three Early Intervention Services at Penfield

- **940 children** received Birth-to-Three services from Penfield staff.
- 97.22% of children **displayed developmental improvement in motor skills** and 95.41% of children improved in cognitive skills.
- 94.5% of children displayed signs of **developmental improvement in communication skills**.

KOHL'S

BUILDING BLOCKS

PENFIELD CHILDREN'S CENTER

Through generous support from Kohl's Cares, the Kohl's Building Blocks program helps Penfield Children's Center support children throughout Milwaukee County in Wisconsin. This comprehensive program gives children in need access to early educational and developmental programs, services and equipment.

Our Child Development Specialists provided more than 1,608 advocacy and support sessions to families seeking early education, health and wellness services at Penfield.

We distributed 2,714 Kohl's Building Blocks Early Learning toolkits.

126,204 unique visitors accessed our Kohl's Building Blocks site: PenfieldBuildingBlocks.org.

1,177 participants worked with our Community Outreach Team.

Core Values

Lead with Love



We welcome everyone with compassion, empathy, patience, and kindness. To lead with love we look for the best in our co-workers, our families, and ourselves.

Grow with us

We celebrate our successes and learn from our mistakes. We believe there is always a better way of asking questions that challenge the status quo, improve our process, and make our work easier. We focus on how we can improve ourselves and, in the process, better serve the children and families in our care.



Better together

Together, we can do amazing things. Children and families trust us and depend on us to work as a team to meet their needs. We are better together when we maximize our strengths, the gifts of our colleagues, and the commitment of our amazing partners.

Do what it takes

We are determined, motivated, and adaptable. We solve problems. We own our work, our actions, and our behaviors. We step up to help our co-workers, partners, and our families. We do what it takes to get the job done right and done well.



Be present



We bring our best, genuine self to everything we do. Being present allows us to bring our passion and commitment to our work to ensure the best possible outcomes for Penfield.

Family Impact



Desly is dancing to music when we walk through the kitchen to the living room to join her. Her petite frame moves joyfully to the music and her little ponytail bounces freely atop her head. Desly's mom, Autumn, **uses music and movement to help guide her daughter through the transition of switching activities**, a skill she learned from Stephanie, their Birth to Three Primary Service Provider. The song ends and everyone sits around a pile of books on the floor. The energy in the room is filled with warmth, comfort and calm - like bumping into a friend you haven't seen in a while.

At Desly's two year old check up, Autumn noticed her daughter was behind on her speech milestones and was referred to the Milwaukee County Birth to Three Program. When choosing to move forward with this program Autumn says **she was drawn to the program because services are performed in-home** vs a clinic setting. Having sessions at home, where Desly was comfortable, provided an additional level of comfort for their family.

The conversation flows naturally as Autumn shares recent situations and outcomes while Stephanie asks questions and provides insight. Talking through these moments, updating on new skills and recounting recent struggles is a valuable part of each therapy session. Stephanie and Autumn "troubleshoot" together why certain activities went well or not so great. Stephanie coaches Autumn on techniques and activities to try and is her biggest supporter in pointing out skills that Desly is displaying.

Autumn beams as she recounts the growth in her daughter's overall confidence since they have been involved in the birth to three program. She shares moments where Desly is becoming consistent in using words like "no" and "ready, set, go" and finding success utilizing transition techniques to ease from one activity to another. Autumn shares how Desly has even started engaging, in small ways, with other children at the park.

As Desly turned three, and Birth to Three Services ended, Autumn reflects on how the experience truly helped their family. **Looking back, her only wish is that they would have started sooner.** As part of the transition process Stephanie helped Autumn navigate through education evaluations and IEP planning, even going along with her and Desly to the evaluations.

Desly quietly flips through some books, turning the pages, taking in the pictures and often flashing her eyes upwards to engage Stephanie. She smiles and giggles, as together they count how many crocodiles are on the page. The trust and connection between Stephanie, Desly and Autumn is a major component

of the birth to three programming. Teaching skills, techniques and providing support to parents allows for consistency, routines and the opportunity to strengthen skills in everyday life.



Thank you to our generous donors!

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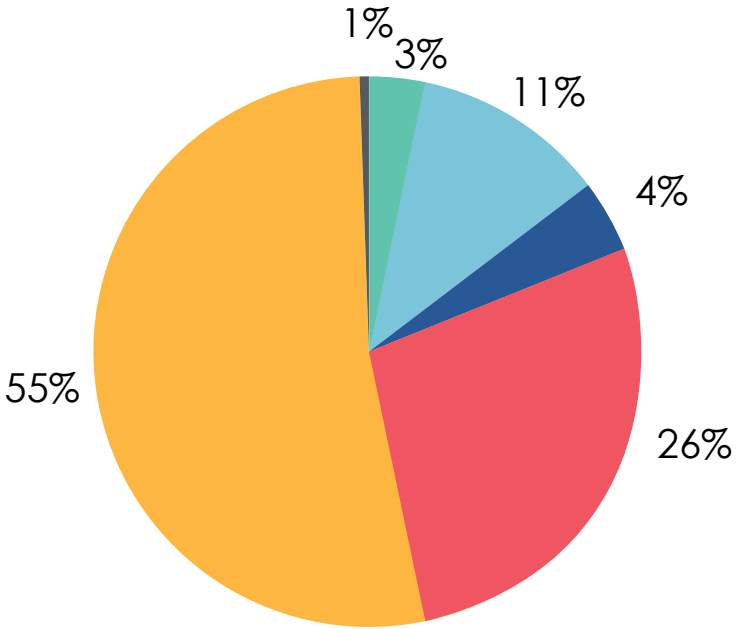
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Investment Income

\$635,086

Government Grants & Contracts

\$3,878,352

Contributions and Grants

\$8,167,695

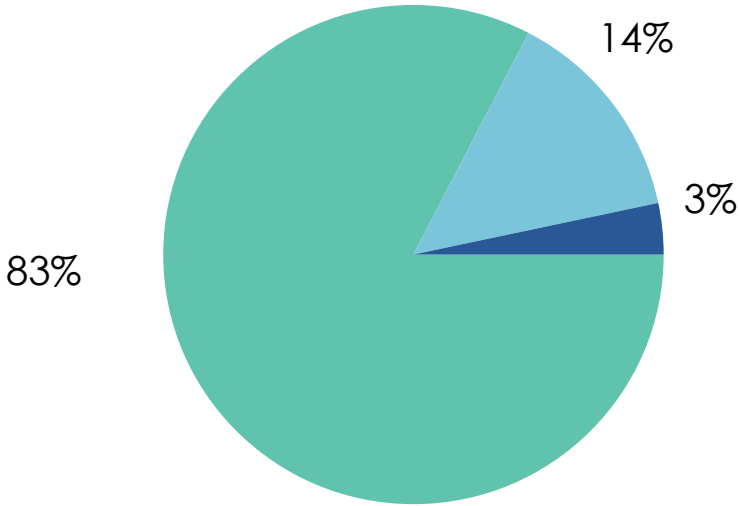
Other Income

\$81,643

Total \$14,954,188

Financials

Expenses



Program Services

\$7,525,710

Management & General

\$1,281,969

Development & Fundraising

\$302,172

Total \$9,109,851



PENFIELD

CHILDREN'S CENTER

www.PenfieldChildren.org

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